Michigan Long-Term Care Conference Workshop: Defining and Achieving Quality

List of Quality Indicators – Indicators are displayed by statewide and by waiver agent.

- 1) Average number of days between waiver enrollment and first day of waiver service in the entire population.
- 2) Shortest number of days between waiver enrollment and first day of waiver service in the entire population.
- 3) Longest and next longest number of days between waiver enrollment and first day of waiver service in the entire population.
- Number of participants who were enrolled in the waiver program for 30 or more continuous days and received no waiver service.
- 5) Percentage of care planned units of service and total expenditures to actual units of service and total expenditures in the entire population.
- 6) **Prevalence of Inadequate Meals** Percentage of participants who ate 1 or fewer meals in 2 of the last 3 days over the total population.
- 7) **Prevalence of Weight Loss** Percentage of participants with unintended weight loss of 5% or more in the last 30 days or 10% or more in the last 180 days, in person who do not have a prognosis of less than 6 months to live over all participants, excluding participants with end-stage disease on initial assessment.
- 8) **Prevalence of Dehydration** Percentage of participants who did not consume all or almost all fluids during the last 3 days over all participants.
- 9) Prevalence of Not Receiving Medication Review by a Physician –
 Percentage of participants whose medications have not been reviewed by a physician within the last 180 days over all participants who are taking at least two medications.
- 10) Failure to Improve/Incidence of Bladder Incontinence Percentage of participants who have experienced a decline in bladder continence between previous and most recent assessment OR participant who have developed a new bladder continence problem since the previous assessment over all participant with at least one reassessment.
- 11) Failure to Improve/Incidence of Skin Ulcers Percentage of participants with an ulcer on previous assessment who did not improve OR if the participant had a new ulcer on follow-up over all participants with at least one reassessment.
- 12) Prevalence of No Assistive Device Among Persons with Difficulty in Locomotion – Percentage of participants with impaired locomotion who are not using an assistive device over all participants with impaired locomotion on most recent assessment excluding participant for whom indoor locomotion did not occur.
- 13) Prevalence of ADL/Rehabilitation Potential and No Therapies –
 Percentage of Participants who are not receiving OT, PT or exercise therapy over all participants who trigger the CAP for ADL/rehab potential.

- 14) Failure to Improve/Incidence of Decline on ADL Long Form —
 Percentage of participants with some impairment on ADL long form who
 failed to improve between previous and most recent assessment OR
 participants who have a new ADL impairment based on ADL long form over
 all participants with at least one reassessment who are not palliative on
 initial assessment.
- 15) Failure to Improve/Incidence of Impaired Locomotion in the Home Percentage of participant who fail to improve in locomotion in the home OR participants who have a new impairment in locomotion in the home.
- 16) Prevalence of Falls Percentage of participants who record a fall on followup assessment over all participants not completely dependent in bed mobility on previous assessment.
- 17) **Prevalence of Social Isolation** Percentage of participants who are alone for long periods of time or always AND they also report feeling lonely OR participants who are distressed by declining social activity over all participants.
- 18) Failure to improve/Incidence of Cognitive Decline Percentage of participants who have experienced a decline in cognitive performance between previous and most recent assessment OR participants who experience new cognitive impairment over all participants with at least one reassessment.
- 19) **Prevalence of Delirium** Percentage of participants with sudden or new onset/change in mental function OR participant who have become agitated or disoriented such that his or her safety is endangered or participant requires protection by other over all participants.
- 20) Prevalence of Negative Mood Percentage of any participant with sad mood on most recent assessment AND at least 2 symptoms of functional depression are exhibited up to five days a week or daily or almost daily over all participants.
- 21) Failure to Improve/Incidence of Difficulty in Communication –
 Percentage of participants with both failure to improve in
 communication/making self understood and failure to improve in ability to
 understand others OR participants with new difficulties in making self
 understood or understanding others over all participants with at least one
 reassessment.
- 22) **Prevalence of Frequent or Intense Pain** Percentage of participants who experience moderate pain at least daily OR severed or excruciating pain at any frequency over all participants.
- 23) **Prevalence of Neglect/Abuse** Percentage of participants who have unexplained injuries, have been abused or neglected over all participants.
- 24) **Prevalence of Any Injuries** Percentage of participants with fractures or unexplained injuries over all participants.
- 25) **Prevalence of Hospitalization** Percentage of participants who have been hospitalized, visited hospital emergency department or received emergent care since last assessment over all participants.